



Network Engineer

Franklin College has an opening in the Office of Information Technology for a Network Engineer. This is a full-time, salaried position reporting to the Interim Director of Information Technology. The Network Engineer is a central role in the operation and maintenance of campus wide networking services from the initial network connection all the way to the endpoint. This role requires a broad technical expertise and will be customer focused to ensure that our solutions have a positive impact on end users and support the mission and vision of Franklin College.

RESPONSIBILITIES

- Resolving all trouble tickets related to the network or connectivity.
- Provisioning, troubleshooting and monitoring wireless access points.
- Maintain clean and labeled network equipment and closets.
- Continue to test and improve network security and disaster recovery processes.
- Provide high quality technical support on an as needed basis to all faculty, staff and students.
- Follow and abide by all safety rules and regulations
- Regular attendance and timeliness
- Other duties as needed or assigned.

QUALIFICATIONS

- Bachelor's degree in computer science or a specific related field
- 0-2 years' experience with managing customer and vendor relationships
- Knowledge of Local Area Networks and Wide Area Networks
- Understanding of routing and switching protocols
- Understanding of DNS and DHCP protocols
- Familiarity with network monitoring systems, concepts and protocols
- Excellent written and verbal communication skills
- Critical thinking skills
- Ability to adapt to quickly changing environments
- Excellent organizational and multitasking skills

APPLICATION PROCESS

Excellent benefits package including: health, life and disability insurance, paid vacation, sick and holiday time, retirement plan, and full tuition benefits for employees and their family. Review of applications will begin immediately and continue until the position is filled. Applications should be submitted electronically (MS Word or Adobe PDF) and should include cover letter, resume and three professional references via the application link – [Franklin College Staff Application](#)

Contact Human Resources with additional questions.

Franklin College
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Franklin, IN 46131
humanresources@FranklinCollege.edu
www.FranklinCollege.edu

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