



## Virtual Counseling Sessions

The Franklin College Counseling Center offers free, confidential counseling to students. Currently, the counseling center is offering services virtually. The counseling center is not available for walk-in sessions.

### How do I make an appointment for a virtual counseling session?

If you have no preference of a counselor, email [counselingcenter@FranklinCollege.edu](mailto:counselingcenter@FranklinCollege.edu). If you know which counselor you would like to meet with, email them directly:

- John Shafer: [jshafer@FranklinCollege.edu](mailto:jshafer@FranklinCollege.edu)
- Sara Kinder: [skinder1@FranklinCollege.edu](mailto:skinder1@FranklinCollege.edu)

### What other information should I know for virtual counseling services?

Doxy.me is the platform used for virtual counseling services. Your counselor will send you a link to their waiting room. You will check in with your full name at your appointment time, before being approved to enter the virtual session. This link will remain the same for every appointment. Typical counseling sessions are 45 minutes long.

You will complete intake paperwork online at: <https://titanium.franklincollege.edu/>  
All information in Titanium, our electronic medical records program, will remain protected and confidential.

### What if I need a private space for my virtual counseling session?

If needed, a variety of private spaces on campus are available. See the chart below and note that some require coordination with your counselor. Consider using headphones for added privacy, and email your counselor if you need to borrow a pair.

<b>Hamilton Library Skype Interview Room</b>	2 <sup>nd</sup> floor of library, in the lounge area	Available on a first-come, first-serve basis; must ask for key at 1 <sup>st</sup> floor service desk
<b>Hamilton Library Group Cubbies</b>	2 <sup>nd</sup> floor of library, in the lounge area; 2 rooms available	Available on a first-come, first-serve basis; must ask for key at 1 <sup>st</sup> floor service desk
<b>Hamilton Library Audio Booth</b>	2 <sup>nd</sup> floor of library, in the lounge area	Available on a first-come, first-serve basis; must ask for key at 1 <sup>st</sup> floor service desk
<b>Richardson Chapel Lounge Office</b>	2 <sup>nd</sup> floor of chapel, first office on your left	You must email your counselor at least one day in advance if interested in using this space
<b>Student Development Office</b>	2 <sup>nd</sup> floor Napolitan Student Center, in Student Development Suite	You must email your counselor at least one day in advance if interested in using this space
<b>Student Development Conference Room</b>	2 <sup>nd</sup> floor Napolitan Student Center, in Student Development Suite	You must email your counselor at least one day in advance if interested in using this space
<b>Campus Classrooms</b>	Various classrooms across campus are available	You must email your counselor at least one day in advance if interested to discuss options available